

Toorak Burnside Bowling Club



Responsible Service of Alcohol

Toorak Burnside Bowling Club (TBBC) believes that individuals have the right to choose to consume alcohol in our venue as a form of social activity. As the operator of this venue, we have a responsibility to help minimise the risk of harm to individuals, our staff, our members, other consumers, and the wider community.

We have a responsibility to demonstrate best practice in terms of our service of alcohol and to set a positive example to our members and customers by complying with both the letter and spirit of relevant compliance regulations.

Ethics in Practice

- TBBC does not promote any practice which may encourage rapid or excessive consumption of alcohol
- TBBC recognises that it is against the law to serve any person who is intoxicated
- TBBC recognises that it is against the law to serve or supply alcohol to any person under the age of 18
- TBBC recognises that it is against the law to allow intoxicated, disruptive or violent behaviour to occur on the premises
- TBBC seeks to ensure that no harm comes to patrons as a result of service of alcohol

TBBC Responsible Service of Alcohol Policy

- TBBC is committed to conducting all aspects of alcohol service in a professional and responsible manner, complying with all applicable laws and endorsed Liquor Service Codes of Practice
- Management and staff are aware of and adhere to all the rules and regulations applicable to responsible service of alcohol
- TBBC endeavours to provide a safe and friendly environment in which all customers can socialise and enjoy themselves
- TBBC does not sanction or approve of any promotions that may encourage the rapid or excessive consumption of alcohol in our club premises. Management and employees are required to encourage and promote responsible consumption of alcohol
- TBBC acknowledges that drunkenness, under-age drinking and alcoholism are serious social issues and therefore supports initiatives that assist in addressing and preventing these issues
- Our staff endeavour to prevent underage drinking at our venue by requiring valid proof of age from young adults to be presented in the form of an Australian driver's licence, passport or other proof of age permitted under applicable State law
- TBBC will continue to provide employee education on the Responsible Service of Alcohol

Driving with Illegal Blood Alcohol Concentration

TBBC Board and Club members will actively seek to discourage persons who appear to have a blood alcohol concentration higher than the legal limit from driving. The club offers a number of services designed to discourage drinking and driving. These include: the making of alternative transport arrangements, eg, taxi or other transport.

Refusal of Service

- If a staff member feels that a patron has become intoxicated they will be asked to leave
- If such patron fails to leave the police will be called and the patron may be fined
- The manager on duty will determine whether or not service should be refused
- If service is refused the manager on duty will politely explain to the patron (s) that the club cannot legally serve alcohol to an intoxicated person
- Intoxicated members or guest will be informed that further service of alcohol is illegal and contravenes the club's responsible service of alcohol principles